

2015

Akron Regional
Hospital Association

Annual Report

Working Together, Getting Things Done, Doing Things Right



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To Our Board of Directors

STRATEGIC HIGHLIGHTS

ARHA leadership has been challenged during the year with turnover of two key staff members: the retirement of our Manager of Finance and Data Services, and the voluntary departure for personal reasons of the Project Coordinator for the ODH Emergency Preparedness grant. In response, we elected not to replace the Project Coordinator but rather moved the Manager of Finance and Data Services position to a full time status to help absorb some of the functions assigned to the Project Coordinator, and upgraded the existing NECO Administrative Assistant position to NECO Project Coordinator. The REC Delivery Manager resigned to take another position and those duties were assumed by Jim Carroll, REC Director.

COMMITTEE LEADERSHIP

The ARHA **Continuum of Care Committee** has been working since Fall 2014 on a project whose goal is to facilitate improved communications between organizations as the patient transitions to a different level of care. To that end, a separate page within the ARHA website was created. This page is a toolkit of resources which are divided into two categories: Patient/Caregiver Information and Provider Tools and Resources. Between these two subject areas, the toolkit consists of a collection of more than 200 carefully chosen materials. The goal of this toolkit is providing resources for patients/caregivers to positively impact the lives of those we care for and to improve communication between the healthcare provider and the patient/caregiver.

ARHA oversight and support of the **NORTN Committee** has been extensive. Key activities of this committee in 2015 include:

- Sponsored the 10th annual Trauma Conference with 121 in attendance
- Instituted digital billboards in the Summit and Stark market, championed by the **Injury Prevention Subcommittee** in partnership with Summit County Safe Communities
- Contracted for a NORTN Regional Data Manager to perform records validation
- Drafted a Data Use Agreement that governs additional measures related to the sharing of trauma data among member hospitals

The ARHA **Wellness Committee** kicked off a creative and fun challenge to promote health by swapping out unhealthy choices for healthy ones. The goal of the challenge was to make it “virtually” to the top of Akron's First Merit Building which is 540 steps. The challenge was full of diet and fitness educational information, participants sharing ideas and tips, as well as meaningful dialogue between participants. The challenge wrapped up on April 10, 2015 with 416 total swaps.

ARHA conducted a Volunteer Engagement Survey in collaboration with the **Volunteer Committee**. With seven hospitals participating, about 20% of the combined active volunteer population of 3,243 completed the survey. The intent of the survey was to seek volunteers' opinions on their experience and views of the hospital. Most notable was volunteers' perception of the hospital and patient satisfaction with a 96% positive response rate. Inquiries in this category measured opinions on safety, quality of care, contributions to the community and good business ethics.

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OPERATING HIGHLIGHTS

The Association administered and delivered two comprehensive Wage and Compensation Surveys covering more than 200 hospital non-management and management positions as well as a Physician Practice Staff Compensation and Benefits survey. In addition, we responded to more than 50 spot wage and custom surveys for the benefit of our member hospitals.

FINANCIAL HIGHLIGHTS

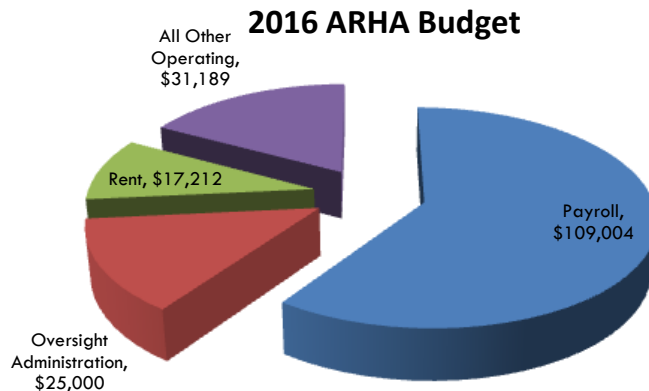
Operating expenditures for 2015 were **\$166,000** as compared to our budget of **\$176,000**, or under 6% of our budget.

ARHA managed and administered approximately **\$947,000** in grant funding from the Ohio Department of Health for emergency preparedness activities for the fiscal year ending June 30, 2015. Of this amount the north east central Ohio region hospitals were directly awarded more than \$569,000 of which ARHA hospitals received approximately \$261,000.

Revenues from the Regional Extension Center activity were approximately **\$167,000**, driven primarily by \$121,500 of milestones payments received from the Ohio Health Information Partnership prior to the conclusion of the No Cost Extension grant in early February. Expenses were approximately \$326,000 for the year leaving \$303,000 in funds remaining to support future activities.

LOOKING AHEAD

The ARHA budget for 2016 was approved at the October 13, 2015 Board of Directors meeting for **\$182,000**. ARHA programs and services will be managed by approximately 2 FTE, which includes oversight administration.



The Ohio Department of Health Emergency Preparedness grant for FFY15 (July 1, 2015 through June 30, 2016) is approximately \$918,000. Of this amount the north east central Ohio region hospitals will be directly awarded \$584,000 of which ARHA hospitals will receive \$276,000.

Sarah M. Metzger
Executive Director
January 5, 2016

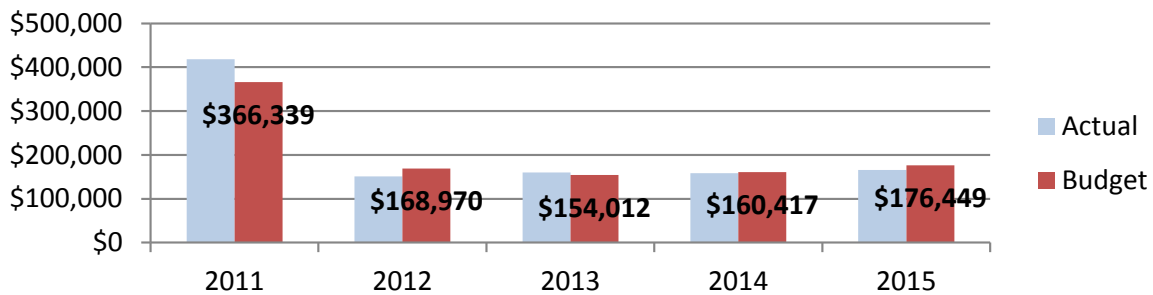
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Akron Regional Hospital Association

DESCRIPTION	ACTUAL	BUDGET	INCREASE/ (DECREASE)
Operating Expenses			
Payroll	117,655	129,836	(12,181)
Oversight Administration	20,235	20,000	235
Rent	10,228	8,389	1,839
All Other Operating	<u>17,637</u>	<u>18,224</u>	<u>(587)</u>
Total Operating Expenses	\$165,755	\$176,449	(\$10,694)
Fee for Service			
Selective Diversion	20,000	20,000	--
Total Expenses	\$185,755	\$196,449	(\$10,694)

Budget vs Actual

Excludes Fee for Service and One Time Charges



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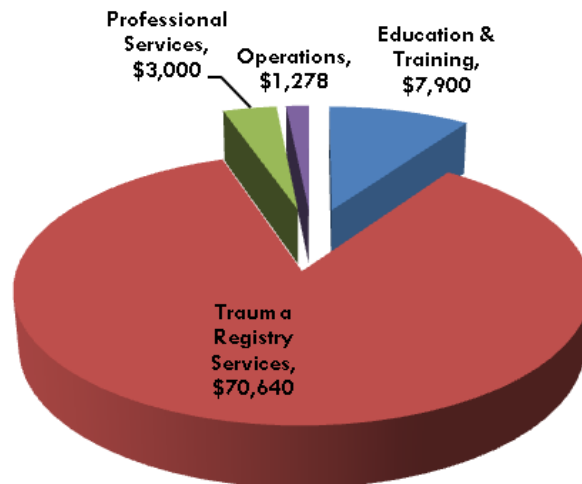
Northeast Ohio Regional Trauma Network

- A program of the Akron Regional Hospital Association



DESCRIPTION	ACTUAL	BUDGET	INCREASE/ (DECREASE)
Revenues			
Membership Dues	66,640	66,640	--
Trauma Conference	0	0	--
Total Revenues	\$66,640	\$66,640	=
Expenses			
Education and Training	7,424	--	7,424
Trauma Registry Services	48,192	66,640	(18,448)
Trauma Conference	1,743	--	1,743
Professional Services	3,485	--	3,485
Operations	3,042	--	3,042
Total Expenses	\$63,886	\$66,640	\$6,538
Net Cash Flow	\$2,754	-0-	(\$2,754)

2016 NORTN Budget



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Regional Extension Center

- Funded by the Ohio Health Information Partnership No Cost Extension Grant through February 5, 2015.

DESCRIPTION	ACTUAL THROUGH 12/31/2014	ACTUAL THROUGH 12/31/2015	TOTAL NCE & OTHER ACTIVITY
Revenues			
Milestones	888,000	121,500	1,009,500
Bridge Reimbursement	40,889	0	40,889
Physician Services	0	29,431	29,431
Meaningful Use Support	0	5,144	5,144
Risk Analysis & Management Plan [RAMP]	600	9,480	10,080
Fraud, Waste & Abuse [FWA]	<u>0</u>	<u>900</u>	<u>900</u>
Total Revenues	\$929,489	\$166,455	\$1,095,944
Expenses			
Payroll	215,143	248,464	463,607
Consultants & Reimbursements to Hospitals	210,250	33,928	244,178
Equipment and Rent	10,954	12,842	23,796
Operations	<u>29,917</u>	<u>31,085</u>	<u>61,002</u>
Total Expenses	\$466,264	\$326,319	\$792,583
Net Cash Flow	\$463,225	(\$159,864)	\$303,361

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Emergency Preparedness

- Funded by the Ohio Department of Health

DESCRIPTION	FFY15	FFY14	INCREASE/ (DECREASE)
Total Award	\$918,355	\$947,026	(\$28,671)
Expenses/Distributions			
Payroll	166,866	188,307	(21,441)
Oversight Management of ARHA	(22,641)	(21,180)	(1,461)
All Other Operating	89,785	95,092	(5,307)
ARHA Hospitals	276,000	260,793	15,207
Non-ARHA Hospitals	308,300	307,884	416
Contracts	<u>100,045</u>	<u>103,838</u>	<u>(3,793)</u>
Total Expenses/Distributions	\$918,355	\$934,734	(\$16,379)
Total Refunded to ODH, including interest earned not shown above		\$14,132	

ARHA BOARD OF DIRECTORS

ARHA Board of Directors

Terry Regula
President and CEO, Aultman Specialty Hospital

Ronald Bierman
President and CEO, Affinity Medical Center

Grace Wakulchik
VP Operations and COO, Akron Children's
Hospital

Alan Papa
President and COO, Akron General Medical
Center

Edward Roth
President and CEO, Aultman Hospital

Alan Papa
Edwin Shaw Rehabilitation Institute

Alan Papa
Lodi Community Hospital

Dr. Thomas Tulisak
President and CEO, Cleveland Clinic Medina
Hospital

Thomas Cecconi
President and CEO, Mercy Medical Center

Stephen Colecchi
President and CEO, U.H. Portage Medical
Center

Sonda Burns
CEO, Select Specialty Hospital Akron

Dawne Wheeler
CEO, Select Specialty Hospital Canton

Dr. Erik Steele
Chief Medical Officer, Summa Akron City
Hospital

Dr. Erik Steele
Chief Medical Officer, Summa Barberton
Hospital

Cheryl Henthorn
CEO, Summa Rehab Hospital

Dr. Robert Kent
President and CEO, Western Reserve Hospital

OUR STAFF

Our Staff

Sarah M. Metzger

ARHA Executive Director and Administrative Director Emergency Preparedness

James O. Carroll

Director, Regional Extension Center

Adam Tillett

Manager, Finance & Data Services

Kathy Dellinger

Program Specialist, Akron Regional Hospital Association

Steven E. Nuske

Project Coordinator, Emergency Preparedness